



Nominating your preferred GP

On the following Fedhealth options you enjoy unlimited nominated network GP benefits once you've reached your option's Threshold level: **flexiFED 1**, **flexiFED 1^{Elect}**, **flexiFED 2**, **flexiFED 2^{GRID}**, **flexiFED 2^{Elect}**, **flexiFED 3**, **flexiFED 3^{GRID}** and **flexiFED 3^{Elect}**, **flexiFED 4^{GRID}** and **flexiFED 4^{Elect}** you enjoy unlimited nominated network GP consultations from day one. GPs in network with nomination will attract a 20% co-payment in Threshold.

You also need to nominate a GP on my**FED**.

What you need to know about nominating a preferred GP:

- You need to nominate a GP on your option's respective GP Network
- Each beneficiary on your option can have a different nominated GP
- You can nominate two GPs per beneficiary

How do you nominate your GP?

1. Fedhealth Family Room

- Login to the Fedhealth Family Room
- Go to the option 'Manage my option'
- Select 'Network Provider'
- Follow the prompts on the screen

2. WhatsApp Chat, Fedhealth Member App Chat or LiveChat

You can start a conversation with one of our service agents via WhatsApp Chat, Fedhealth Member App or LiveChat (accessible from the website).

3. Phone the Fedhealth Customer Contact Centre

Contact us on **0860 002 153** with the GP's name and practice number (if you have it), and an agent will load the required nomination on your membership.

4. Email

Send an email to member@fedhealth.co.za with the GP's name and practice number (if you have it). Also indicate for which dependants this GP must be nominated. Remember to check if your GP is on our GP network.

Don't know if your GP is on our network?

Access our 'Provider Locator' tool on the Fedhealth website as well as the Fedhealth Family Room to check if your GP is on our network or not. You can also find other GPs who are on our network in the area in which you live.

CONTACT DETAILS

For more information, please visit fedhealth.co.za, or use the Fedhealth Family Room, WhatsApp service or Fedhealth Member App. You can also call the Fedhealth Customer Contact Centre on **0860 002 153**.

Disease Management
0860 101 306

Europ Assistance
0860 333 432

MVA Third Party Recovery Department
012 431 9718

Fedhealth Baby
0861 116 016