ZOOM

FEDHEALTH
Sanlam healthcare partner

Get paediatric support by phone, 24/7

If you're a parent, you know how stressful it is when your child is sick. When do you take your little one to the ER if they have a fever? Here's how we're helping to make parenting a little less stressful, with Paed-IQ.

PAED-IQ BABYLINE: EXTRA SUPPORT WHEN YOU NEED IT

For first-time parents it's not often easy to know when a situation is a medical emergency, or when you should just wait it out. Sometimes all you need is a reassuring, knowledgeable voice to give you some guidance. That's exactly what the Paed-IQ BabyLine is – extra support when you need it.

ADVICE IS A PHONE CALL AWAY

Through the Paed-IQ BabyLine our members receive professional medical advice, when needed. This advisory service is available 24/7, 365 for all Fedhealth members with children under the age of 14, at no extra cost.

REGISTERED NURSES ON CALL

Expert health advice is given by registered nurses and covers a range of topics like home care, clinic referrals, primary care referrals, GP referrals, and after-hours care. The nurses on call will give you the best advice on handling any health concern your child might have. And if something is a medical emergency, they'll refer you to the best medical facility that can treat your child.

HOW TO USE PAED-IQ

Next time you're not sure what to do and have a health concern, try the Paed-IQ service. Simply call **0860 444 128** to speak to a qualified nurse. Remember to have your Fedhealth membership number on hand.

BENEFITS OF PAED-IQ

- ⊘ Real-time, expert advice
- ⊘ Available 24/7, 365
- ⊘ Paediatric-trained registered nurses
- ⊘ Parental and health issues
- ⊘ Free to Fedhealth members
- ⊘ Avoid unnecessary trips to doctors and specialists
- ⊘ Peace of mind
- ⊘ Referrals to emergency care if needed
- ⊘ Referrals to specialists if needed

CONTACT DETAILS

For more information, please visit **fedhealth.co.za**, or use the Fedhealth Family Room, WhatsApp service or Fedhealth Member App. You can also call the Fedhealth Customer Contact Centre on **0860 002 153.**

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Disease Management	Europ Assistance	MVA Third Party Recovery Department	Fedhealth Baby
0860 101 306	**0860 333 432**	**012 431 9718**	**0861 116 016**

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